

Changes, Cancellation & Compensation

Once you have booked a place on any one of the Top Class Sport programmes/courses no refund is possible unless there are **exceptional** circumstances. Should this be the case, please send notification to Head Office supported by evidence if relevant. Please note that if it is deemed appropriate to provide you with a refund the company reserve the right to charge a fee to cover any costs the company may have incurred. Until written confirmation of the cancellation is received at Head Office we will continue to hold your booking.

The company cannot accept responsibility for the loss of enjoyment due to the following factors: bad weather, homesickness, loss or damage to luggage or personal property, personal injury or illness whilst on the course or travel arrangements.

Furthermore, no compensation will be paid or refund given if cancellation or change is brought about by the company due to technical problems with transportation, weather or any other event outside the control of the company. The company reserve the right to make amendments to their programme as deemed necessary.

Top Class Sport accepts responsibility for those elements of the course under our direct control if caused by proven negligence of the company or its employees.